17th NOVEMBER 2009

Kensington Forum Conference Centre
97 Cromwell Road
London SW7 4DN

Hosted in partnership with
The Humanitarian Futures Programme

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08:45 – 09:15 Registration

OPENING SESSION 09:30-11:15

09:30 – 09:35 Meeting opened by Eleanor Monbiot, Chair of ALNAP

09:35 – 09:50 Opening address by Michael Foster MP, Minister for International Development, DFID

09:50 – 10:20 Keynote Presentation 1 by John Mitchell, Director of ALNAP

‘Innovations in international humanitarian action’

10:20 – 11:00 Keynote Presentation 2 by Professor Lynda Gratton, London Business School

‘Creating innovation and energy in organisations’

11:00 – 11:15 Q&A and Open Discussion

COFFEE 11:15-11:45

MID-MORNING SESSION 11:45-13:00

Reflections in break-out groups followed by Plenary

LUNCH 13:00-14:15
AFTERNOON SESSION 14:15-15:30

Eight parallel workshops - for more details see meeting background paper

**WORKSHOP 1:** How can the humanitarian sector create incentives for innovation, while managing the different kinds of risks posed by innovation? Discussion starters: Randolph Kent, Jock Baker; Facilitator: Nigel Timmins

**WORKSHOP 2:** What is the role of codes and standards in promoting and fostering innovation? Discussion starters: Peter Walker, John Mitchell; Facilitator: Jonathan Potter

**WORKSHOP 3:** What role should evidence – specifically evaluation and research – play in generating, piloting and testing innovations, and what are the related opportunities and challenges? Discussion starters: Caroline Heider, David Sanderson; Facilitator: Charles-Antoine Hofmann

**WORKSHOP 4:** How can organisational approaches to develop, test and scale up innovations be strengthened? Discussion starters: Ivan Scott, Justin James; Facilitator: Maurice Herson

**WORKSHOP 5:** What kinds of partnerships are needed for effective innovations in the sector, and what are the implications for existing relationships? (e.g. consider relations between operational agencies, donors, private sector, academic, counterparts in affected states?) Discussion starters: Rachel Houghton, Jess Camborne; Facilitator: Lola Gostelow

**WORKSHOP 6:** What kinds of cross-organisational mechanisms can help to foster greater open and collaborative innovation across the sector? Discussion starters: John Bessant, Ben Ramalingam; Facilitator: Otto Farkas

**WORKSHOP 7:** How can humanitarian agencies best utilise new technologies for the benefit of humanitarian innovation? Discussion Starters: Patrick Meier, Tom Corsellis; Facilitator: Jacqui Tong

**WORKSHOP 8:** How can 'user-generated innovations' be made more prominent in the humanitarian sector? How can international humanitarian agencies better capitalise on the innovative potential present in the communities and countries in which they work? Discussion Starters: Dayna Brown, Cliff Dennett; Facilitator: Stacey White
FINAL PANEL & PLENARY SESSION 16:00-17:15

Open session, in plenary, based around a panel of expert discussants with feedback from workshops

Chair: Peter Walker, Director, Feinstein International Center, Tufts University.
Discussants: Mark Cutts, Senior Advisor, OCHA;
            Cliff Dennett, Consultant;
            Jacqui Tong, President, MSF UK;
            Valerie Nkamgang Bemo, Senior Program Officer, Gates Foundation

17:15-17:30  Wrap-up: Eleanor Monbiot and John Mitchell

INNOVATIONS FAIR 17:30-19:00

A platform for organisations and individuals to present and exchange innovative ideas for international humanitarian action

For more details see Innovations Fair presentations list on page 7 and separate guide

ALNAP DINNER

19:30-late  Crowne Plaza Hotel, 100 Cromwell Road, London, SW7 4ER
Mike Foster MP is Minister for International Development at the UK Department for International Development (DFID), with responsibility for aid effectiveness, human development, governance and social development among other issues. Prior to joining DFID Mike had roles in the government Whips’ Office, as Parliamentary Private Secretary to the Secretary of State for Northern Ireland and to the Lifelong Learning and Higher Education Minister. Michael was elected a Member of Parliament in 1997.

Lynda Gratton is Professor of Management Practice at London Business School. She is considered one of the world’s authorities on people in organizations and actively advises companies across the world. In 2003 Lynda was appointed a Senior Fellow of the Advanced Institute of Management (AIM). In 2008, the Times ranked Lynda as one of the top 20 thinkers in the world. Professor Gratton’s books on strategy, cooperation and innovation have been translated into more than 15 languages. Lynda currently works with a co-creation research consortium with over 200 executives from companies including ARM, Nokia, The Singapore Ministry of Manpower, Shell and Unilever on the Future of Work. You can register for her monthly newsletter at www.hotspotsmovement.com

John Mitchell has been Director of ALNAP since 2002. He has a background in anthropology and nutrition and began his career with the UK Department for International Development and the WFP in Ethiopia 1984-86. John was appointed Senior Humanitarian Advisor at the British Red Cross in 1996 which included supporting the International Federation of the Red Cross and Red Crescent societies with their work on disaster preparedness and vulnerability and capacity assessment. John has been involved in various humanitarian innovations which have included, the development of a new famine biscuit for Oxfam in 1983-4; leading a coalition of agencies in establishing and managing the Humanitarian Ombudsman Project in 1998; and initiating and managing the first substantive research on the role of cash in emergencies in 2000. John is a long standing member of the HPG Advisory Group.

Peter Walker has been Director of the Feinstein International Center, Tufts University since September 2002. Peter joined the International Federation of Red Cross and Red Crescent Societies in Geneva in 1990 where he was Director of Disaster Policy for 10 years before moving to Bangkok as Head of the Federation's regional programme for Southeast Asia. He has published widely on subjects as diverse as the development of indigenous knowledge and famine early warning systems, to the role of military forces in disaster relief. Peter was the founder and manager of the World Disasters Report and played a key role in initiating and developing both the Code of Conduct for disaster workers and the Sphere humanitarian standards.
Speaker Biographies

Valerie Nkamgang Bemo, MD, MPH, is a Senior Program Officer in the Global Development Special Initiatives division at the Bill & Melinda Gates Foundation where she is responsible for the Emergency Response portfolio. Dr Bemo has 10 years’ experience in Clinical and Public health worldwide. Before joining the foundation, she held various roles at the International Rescue Committee, most recently serving as senior technical advisor for health in the Democratic Republic of Congo and West Africa. She is a board member of the Global Health Council. Dr Bemo received her MD from the University of Cote d'Ivoire, her epidemiology diploma at the University of Paris, and her MPH from Madrid Autonome.

Mark Cutts is senior advisor on humanitarian reform in the UN Office for the Coordination of Humanitarian Affairs (OCHA). Before joining OCHA he was with the UN High Commissioner for Refugees (UNHCR). He was UNHCR’s Chief of Operations in Sarajevo during the Bosnian war and subsequently served as Special Assistant to the High Commissioner. Prior to that he worked for Save the Children (UK) in various countries including Afghanistan, Ethiopia, Iraq, Jordan, Nepal, OPT, Somalia and Sudan. He has a degree in Theology from the University of Durham and an M. Phil in International Relations from the University of Cambridge.

Cliff Dennett has 20 years’ experience in corporate strategy and innovation for organisations as diverse as Orange, IBM, Microsoft, Lloyds TSB, the International Red Cross, the National Prisons Service, the UN, HM Revenue and Customs, ICVA and FAO. He has specific operational experience of the mobile telecommunications, motor manufacturing and Information Technology Service industries. Cliff’s company also creates innovative products to help groups of people communicate, develop shared understanding and work better together. Cliff has an MBA from London Business School, a PGC in Executive coaching and an International Business Studies Degree.

Jacqui Tong trained as nurse specialising in cardiac intensive care before achieving a Masters degree in Humanitarian and Development practices. Jacqui first worked in the humanitarian sector with Médecins Sans Frontières in Goma 1994 post genocide. She has worked on twelve missions mainly with MSF as field nurse, project coordinator, medical coordinator or head of mission. After several years working as a consultant, Jacqui returned to MSF last year and is now MSF UK President (Chair of the Board) and working on a project tackling sleeping sickness.
Innovations Fair Presentations

- **Cash and Vouchers** - The Cash Learning Partnership (CALP)
- **Civil Society-led Disaster Response: The ‘Paung Ku Nargis Response’** - Justin Corbett
- **Community Therapeutic Care** - Valid International
- **Competency-based assessed courses** - RedR
- **Complaints and Response Systems** - HAP
- **Crisis Mapping** - Ushahidi
- **Enhancing Learning and Research for Humanitarian Assistance** - ELRHA
- **Field-based innovations** - Oxfam GB
- **Gross Motor Development and its use as an indicator of risk of development for children** - Action Against Hunger (AAH)
- **Humanitarian Management Software** - Groupe URD
- **The Humanitarian Response Index (HRI)** - DARA
- **Last Mile Mobile Solutions** - World Vision
- **LEGs – Livestock Emergencies Guidelines and Standards**
- **LifeStraw®** - Vestergaard Frandsen
- **The Observatory of Humanitarian Practices in Chad** - Groupe URD
- **Participatory Impact Assessments** - The Feinstein International Center
- **Pastoralist Survey Method** - Action Contre la Faim (ACF) / Action Against Hunger (AAH)
- **The use of PDAs in Vulnerability Analysis and Mapping** - WFP
- **SMS Communication in Tajikistan to promote Community-Level Resilience to Disasters** – HFP
- **Real Time Evaluation** - Oxfam GB, CARE International and UNHCR
- **Transitional Shelter Approach** - Shelter Centre
- **Valid Nutrition** – an Innovative Humanitarian Business Model – Valid International
- **WFP-DFID Institutional Strategy** - Supporting the redefinition of WFP’s position from a food aid to a food assistance agency

For further details on each of these innovations please visit our website, [www.alnap.org/events](http://www.alnap.org/events)
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