COVID-19 RESPONSE IN REFUGEE COMMUNITIES

**STEP 1**

**PREVENTION:**
Community Engagement & Awareness Raising

- Health awareness implementation of COVID-19 preventive measures.

**A** Communication with Communities
- Disseminate clear advice and precautionary measures via SMS to refugee families.
- Wide communication campaign through social media platforms on hygiene promotion and key updates from MoPH, UNICEF and WHO.
- Dissemination of COVID-19 information material through awareness sessions in all refugee tented settlements and collective shelters.

**B** Training provided to humanitarian staff and refugee population
- More than 400 UNHCR staff and frontline workers trained and mobilized.
- Continual trainings of health and non-health partners.
- Wide network of more than 6000 community members trained and trusted.

**C** Distribution of hygiene kits provided to the people in need
- Distribution of soap and hygiene kits to refugee families in informal settlements and collective shelters across the country.

**STEP 2**

**CONTAINING TRANSMISSION:**
Reduction of movements and isolation procedures in overcrowded settings

- Provide clear guidance and support to refugee population for improved COVID-19 home isolation & treatment.

**A** Shelter and WASH teams assist communities and families in ensuring ability to self-isolate and provide needed equipment, access to water and food.

Through its refugee communication platforms, UNHCR informs the refugees about the guidance on home isolation and provides training for caretakers.

**STEP 3**

**TREATMENT & CASE MANAGEMENT**

- Supporting the expansion of existing capacity for hospitalization and intensive care to ensure that COVID-19 infected persons in need can be given treatment, and avoid competition for care

**A** Support to refugee population for improved COVID-19 detecting and reporting through:
- Technical support to the MoPH COVID-19 call center.
- Human resources support to the MoPH COVID-19 call center.

**B** Support to public and private hospital service delivery in the COVID-19 response
- Extend existing ward capacity in a selected number of COVID-19 hospitals, including additional beds and intensive care units.
- Establish stand-alone facilities to treat refugee population if the national capacity is reached, including additional beds and intensive care units.
- Provide staffing support.
- Provide additional equipment.

UNHCR will cover 100% of test and treatment for refugee patients.

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*The term ‘minor’ or ‘major’ are related to the absorption capacity of the IS.*