METHODOLOGY

The operation survey was commenced by a compilation of documents and holding of briefing sessions, primarily based on information from ECHO, ODA, and the ECTF (see annex 3 for materials received).

The evaluation mission in Croatia and Bosnia-Herzegovina (see Annex 4 for mission programme) was structured with an initial series of briefings (ECTF, EEU, ECHO, diplomatic representations) followed by 5 days of field visits to relevant projects. Subsequently the administration and structure of the EEU was examined, including a number of sessions with staff in Split. At debriefing in each part of the visits preliminary findings were discussed. The evaluation was carried out by the contractor, Kristian Sørensen, President of Dialogue Development. After the return to Bruxelles separate debriefing sessions took place with ECHO.

As the operation study was following a separate feasibility study for ECHO carried out regarding the ECTF dated February 6, 1994, particular emphasis was put on relating the findings in this study to the evaluation of the EEU.

The basic approach utilised is that of Logical Framework Analysis (LFA) adopted to the whole life cycle of a humanitarian aid operation. This approach includes an analysis of the relevance of the objectives, an assessment of whether the specific purposes of a given operation is relevant for the achievement of the overall goals within a political, economic and social context, an estimation of the effectiveness of an operation with impact analysis in relation to the defined target groups, and finally an efficiency analysis thus fulfilling the stated purpose of the operation survey.

The overall monitoring and evaluation matrix of the operation including the intervention logic, the objectively verifiable indicators, the sources of verification, and the relevant risks, assumptions, and preconditions is given in Annex 5. Special attention was furthermore given to the interaction of ECHO with the operators in the field. The LFA-analysis was supported by interviews, case studies, and other qualitative assessments.